

Virtual Care

Identifying face-to-face clinical visits that can be virtual.

Reason for visit	Encounter & Device	Data & Evidence								% of Visits
		Text	Image	Audio	Video	Vitals	Labs	Imaging	Other	
Routine checkup		✓		✓						24.5%
Medication, other and unspecified kinds		✓		✓						3.6%
Joint pain (knee, shoulder, etc.)		✓	✓	✓				✓		2.9%
Postoperative visit		✓		✓						2.6%
Cough		✓		✓						2.1%
Gynecological examination									✓ Gynecologic exam (specialist)	2.1%
Prenatal examination, routine		✓		✓				✓ Ultrasound		1.8%
Back pain		✓		✓				✓		1.6%
Hypertension	 Blood pressure cuff	✓		✓	✓	✓ Blood pressure				1.6%
Stomach and abdominal pain, cramps and spasms	 EKG	✓		✓		✓	✓	✓		1.5%
Well baby exam									✓ Milestones exam (specialist)	1.3%
Diabetes mellitus		✓		✓			✓ Every 3 months Hemoglobin A1C. Every year fasting lipid profile, liver function tests, urine albumin excretion, serum creatinine.			1.3%
Skin rash, lesion		✓	✓ Photo of rash							1.0%
Preoperative visit	 EKG	✓		✓		✓			✓ EKG	1.0%
Symptoms referable to throat		✓	✓	✓					✓ Strep test	0.9%
All other reasons										50.2%

Virtual Encounter: A health-related service occurring between physician and patient electronically.

Virtual Encounter with Device: A health-related service occurring between physician and patient electronically and with a supplementary device.

Physical Encounter: A health-related service occurring between physician and patient in the same location.

Required

Optional